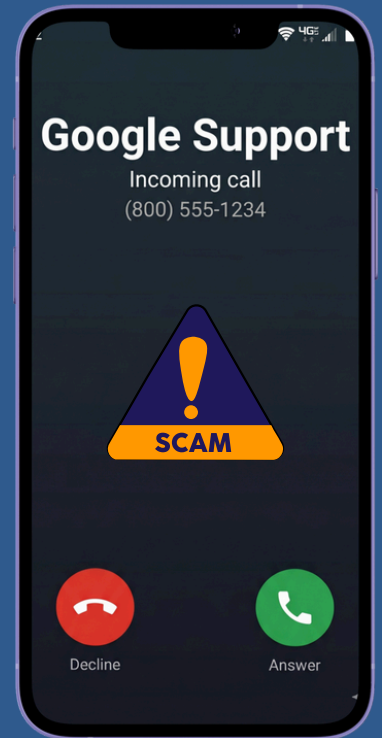


# Even if the call sounds real It might still be a scam.

AI voice scams now sound **exactly like real humans** on the phone. Robotic delivery, bad accents are no longer reliable warning signs.



## 01 ANATOMY OF A VOICE SCAM ATTEMPT

- Asks for codes/passwords
- Wants remote access
- Creates urgency/fear
- Pressures you to take action
- Asks you to move money
- Asks you to access a page



If you're not 100% sure,  
**hang up and call us on**

**01252 984 430**



Voice scam losses hit \$2.7 billion last year, and the average victim loses \$1,400 in a single call. The scammers are using perfect-sounding AI bots that you can't tell apart from a real human. If a call asks seems off, stop and call us first.

## 02 HOW TO VERIFY IF IT'S A SCAM



### **Did you initiate the call?**

If NO, and the call is about anything sensitive, treat it as a scam.



### **Hang up. It's not rude to verify**

A real representative will never penalise you for hanging up to confirm.



### **Discard everything the caller gave you.**

Caller ID, phone numbers, email addresses, links. All of it is easy to spoof or fabricate.



### **Find the official contact yourself.**

Go directly to the source. Avoid Googling "support number."



### **Report it, then delete.**

Confirm whether the original call was real. If it wasn't, report it to your IT team.

Email: [help@bespokeitsolutions.com](mailto:help@bespokeitsolutions.com)

Phone: 01252 984 430

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